



| OGR RESOURCES PAGE                 |   | MEMBERSHIP PAGE            |   |
|------------------------------------|---|----------------------------|---|
| <b>Firm's Invoice History</b>      | View your firms' invoice history. Pay invoices using secure payment feature. <i>Firm login required.</i>  | <b>Awards</b>              | Verify information listed. Awards currently tracked: 25-, 50- and 75-year awards <i>require firm login</i> . Golden Light Award <i>requires individual login</i> . Exemplary Service and Golden Rule Community Service awards <i>require firm or individual login</i> . |
| <b>Firm's Order History</b>        | View your firm's order history. <i>Firm login required.</i>   |                            |   |
| <b>Co-op Buying-Online Catalog</b> | View the online catalog and place orders for audio/visual materials, books, brochures and booklets, lapel pins, logo items, business aids, and more using secure payment feature. Imprinted items not found online can be ordered by phone. <i>Firm or individual login required.</i> | <b>Firm's Profile</b>      | View/update your firm's name, address, contact information; view/change information for funeral home staff. <i>Firm or individual login required.</i>   |
|                                    |   | <b>Member Renewal</b>      | Renew your membership. Contribute to the Awards of Excellence Scholarship Fund using secure payment feature. <i>Firm or individual login required.</i>  |
| PROGRAMS & EVENTS PAGE             |   | <b>Member Surveys</b>      | View current member survey results. <i>Firm or individual login required.</i>   |
| <b>My CEUs</b>                     | Verify information and print for certification if needed. Features CEUs earned over past five years; CEUs to be added as earned. <i>Individual login required.</i>  | <b>Membership</b>          | View a snapshot of your firm's membership status, current invoice and any balance due. <i>Firm or individual login required.</i>  |
| <b>Registration</b>                | Register and pay for meetings online using secure payment feature. <i>Firm or individual login required to receive member rate.</i>   | NO LOGIN REQUIRED FEATURES |   |
| <b>Individual Search</b>           | Find individuals by last name, city, state/province or country. Find firm name, location, contact information.  | <b>My CEUs</b>             | Verify information and print for certification if needed. Features CEUs earned over past five years; CEUs to be added as earned. <i>Individual login required.</i>  |
| <b>Funeral Home Search</b>         | Find member firms using specific criteria; links you to MapQuest maps; gives directions to funeral home and contact information.  | <b>My Committees</b>       | View your committee information (roster, minutes, calendar). <i>Individual login required.</i>  |
| <b>Password Reminder</b>           | Allows you to receive an email with your Individual password if you have forgotten it.  | <b>My Profile</b>          | View/update your name, address and contact information. <i>Individual login required.</i>   |
| <b>HelpLink</b>                    | User tips and instructions for various interactive features on the site.  | <b>Password Change</b>     | Change your Username/Password. <i>Firm or individual login required.</i>  |